

HPLA/BEP April 4 – 7, 2016

Shipping Instructions for Materials Shipped to & from La Fonda Hotel

For STANDARD SIZE boxes: Please label boxes and ship to Name of Organization and /or Name of Meeting Attn: Stephanie Scrimshaw, hold for Group Contact / Guest Name La Fonda Hotel 100 East San Francisco Street Santa Fe, NM 87501

NOTE!!! If the exhibitor is shipping <u>PALLETS or LARGE equipment CRATES</u>- the method of labeling and shipping will change. Please see the (*) section below in the shaded area.

- To ensure proper delivery, boxes **must** be labeled correctly. Shipments may begin arriving on <u>3</u> days in advance of the meeting, please notify Stephanie Scrimshaw (505/995-2323 or <u>sscrimshaw@lafondasantafe.com</u>) how many boxes you are sending, expected arrival and shipper name.
- Boxes should <u>not</u> arrive at La Fonda earlier than **3 working days** prior to the conference due to our storage space limitations.
- For standard size boxes the following box handling fees will apply:
 - 1 to 10 lbs. \$1.00 per package/box/item
 - 11 to 20 lbs. \$3.00 per package/box/item
 - 21 to 35 lbs. \$5.00 per package/box/item
 - 36 to 50 lbs. \$7.00 per package/box/item

50-plus lbs. \$7.00 per package/box/item, *plus* .10 per pound over 50 lbs

These charges apply to both one-way *and* round-trip deliveries within the hotel, and they are not subject to either gratuity or tax.

(*) PALLET- LARGE CRATE SHIPMENTS must be handled by freight services with Convention Services of the Southwest for delivery, pick up and storage of your crates and/or pallets. Convention Services of the Southwest (505) 243-9889 Contact: Vicki Colugh

Return Shipping

• Attendees must arrange for return shipping, including billing, labeling and scheduling pick-up with your selected shipping provider or with Convention Services of the Southwest (see numbers below).

Following are the telephone numbers for most providers: FedEx Express and Ground – 800-463-3339 UPS – 800-742-5877 UPS Internat'l – 800-782-7892 DHL Express – 800-225-5345 Convention Services of the Southwest (505) 243-9889

- All boxes must be labeled properly
- <u>Shipping charges to the above providers cannot be posted to sleeping room accounts or the master</u> <u>account – Attendees must pay courier directly for shipping charges</u>
- Boxes must be picked-up from La Fonda no later than **Friday**, **April 8th by 12pm** due to other incoming conferences.